

April 12, 2011

We, the former staff of Healthcare International Network LLC, dba PlanetHospital (HIN/PlanetHospital), would like to take a few minutes to address the Surrogacy Program you are involved in.

As you know, it has been a difficult time at HIN/PlanetHospital for the past several weeks. On March 4th, the shareholders asked CEO/Founder Rudy Rupak to take a leave of absence while several allegations were investigated. This process has taken over four weeks to determine their validity and seriousness. As a result, the shareholders have decided to not continue supporting their association with Rudy Rupak and HIN/PlanetHospital. Rudy is a minor shareholder; therefore, the majority shareholders are deciding how to wind down the company. The actual specifics as to the future of the company and Rudy are still being negotiated, but all of the former HIN/PlanetHospital staff are no longer employed. We, the Case Managers, Kelly Jenkins, Peter Elson, and additional support personnel have not been paid since February 15. As such, we have had no responsibility to continue working cases; however, we sincerely care about our clients that have been wronged and we, collectively, decided to remain available to provide as much information and support as possible. We were hoping that HIN/PlanetHospital could rebound and that we could continue as HIN/PlanetHospital staff, even if it meant without Rudy. However, that is not the case so we officially ended our relationship with HIN/PlanetHospital as of 4/1/11.

Rudy has told our team, the shareholders and attorneys that he will not be involved in surrogacy going forward and will be responsible for all liabilities incurred as a result of his actions while at HIN/PlanetHospital. To that end, all inquiries regarding promises made to you by Rudy, as well as complaints, claims, refund requests, lawsuits, etc. can be directed to Rudy's attorney, Karl Schlecht. Mr. Schlecht's information follows:

Karl P. Schlecht, Esq.
Kimball, Tirey & St. John, LLP
5510 Trabuco Road
Irvine, CA 92620
karl.schlecht@kts-law.com

We wish that we could facilitate complaints more, but we are not in communication with Rudy and have been advised to direct all communication through his attorney. What we can do is to continue providing service in the manner we know best.

To that end, the core group of HIN/PlanetHospital staff that serviced surrogacy clients (seven, in total) have decided to remain intact and have just recently formed a new entity, 360 Global Health, LLC, in an effort to take care of clients going forward as best we can. 360 Global Health is officially registered as an LLC with proper EIN numbers and corporate formation documentation as of April 5, 2011. We were stuck in an impossible situation at HIN/PlanetHospital and the only way we could move forward with any progress was to form this new entity.

This has, understandably, led to some confusion as to which company is helping you and who you should address for refunds, status updates and information on next steps. As stated, above, all concerns regarding refunds, lawsuits, promises made by Rudy, etc. should be directed to his attorney. Or you can call Rudy directly. For those who are continuing service with Kiran Infertility Clinic (KIC), we have been instructed by KIC that all communication and coordination is to go straight to them (as per April 1 emails). For those wishing to go forward other than with KIC, we will try to help facilitate that through 360 Global Health and you may contact us directly. Some of our emails have been disabled, so we will be using interim emails until 360 Global Health is complete (also communicated in April 1 email).

We truly believe the surrogacy program we are developing will help make our clients' families whole. Our first objective in creating this company is to help the clients that did not receive service they had paid for while working with HIN/PlanetHospital. Although this obligation is not legally 360's, we have formed our company with the objective of paying the Kiran Infertility Centre the money that is still owed to it from HIN/PlanetHospital, as documented between KIC and HIN/PlanetHospital. We wish we could absorb all of the refund requests and liabilities owed, but we simply cannot. As individuals, we have not been paid for over 8 weeks. Yet, we have worked with many of our clients for a significant amount of time and developed strong bonds that we cannot walk away from.

Because of the damage that has been done, we have been unable to make this as smooth a transition into the new company as we had hoped. We realize we have not been able to provide answers to all the questions that you have. It is not from lack of intent; we simply do not know the answers yet. 360 Global Health's team is well experienced, but the process of building a new entity while wading through legalities has proved troublesome and time consuming. We want our company to have a solid foundation, so with that in mind, we are holding off on offering existing clients treatment until May 2nd. At that time, we will officially launch 360 Global Health.

At that time, we will be prepared and ready to offer you the customer service that you deserve. We realize many of you have been in this process for well over a year and the thought of waiting longer is distressing, but please know that it is in your best interest. We are taking this additional time to raise the funds required to continue existing services and to put the correct processes in place. Our team knows how to service our clients extremely well – both from an operations point of view, as well as a customer service viewpoint. We will now be able to do a much better job since all negative communication and actions have been stopped.

Please know that despite a horrible situation, you have a great team of people that will enable you to move forward if you choose to let them do so. We hope that you will trust us with your services from this point on.

Respectfully yours,

Jeffrey Waters
Jenna Glancz
Jennifer Allaire
Kelly Jenkins

Peter Elson
Solomon Acosta
Whitney Baker